

Shipping Line gets help from Dolphins

Wallenius Wilhelmsen Lines (WWL) of Oslo is one of the world's largest deep-sea RoRo (Roll on, Roll off) carriers. When the company decided to invest in a sophisticated cargo tracking system, it chose Dolphin[®] 7200 hand held data collection terminals from Hand Held Products.



Shipping Line
gets help from
Dolphins



Wallenius Wilhelmsen transports vehicles, special cargo, containers, timber products and other commodities. The company has some 70 vessels and its own inland facilities. It also provides shipping and logistics management services. The latter include

vehicle processing,
terminal handling,
storage and
distribution.

In 2000, WWL started to develop a data capture system that would enable it to check vehicles and other cargo for import and export purposes whenever a ship was in port. The company carried out a preliminary study of the possible scanners it could use

with the cargo tacking system and subsequently selected the Dolphin® 7200 hand held computer, which has an integral bar code scanner.

The Dolphins are used to scan freight bar codes, which incorporate a cargo identity (with details such as Vehicle Identification Numbers for cars; and serial numbers for RoRo units). Eyvind Thiis-Evensen III, Project Manager for the Data Capture System, explains: "We have 150 Dolphins, and these are mainly used for

updating the status of cargo at the Port of Load and the Port of Discharge. They are currently being used at ports in the US, the UK, France, Belgium, Germany, Sweden, Australia and Japan. All ports use the system for exports, and some also use it for imports."

The Dolphins were supplied by Codeway, one of Hand Held Products' key distributors. Codeway also developed applications software for WWL, which is used for status updating. The software interfaces with SAGA, WWL's main documentation system.

In a novel offshoot of the main application, WWL recently used its data capture system when it sponsored the djuice dragon yacht - one of the competitors in the 2001 Volvo Ocean Challenge. Hundreds of VIP guests and staff were invited to watch the start of the race from two chartered ferries. The Dolphin® 7200s were used to scan bar coded badges worn by the passengers, to produce a manifest that was needed for security and insurance purposes. Each person's name was instantly displayed on a large PC screen by the top of the gangway, along with a welcome message.

Eyvind Thiis-Evensen III comments: "Our staff are very happy with the Dolphins. They enable us to maintain up-to-date details of cargo activities, combined with a reliable verification of the cargo details. We will continue to develop their use in the future to cover other aspects of our operations."



The vision to capture it all™

Dallam Court, Dallam Lane
Warrington, Cheshire WA2 7LT
Tel: +44 (0) 1925 240055
Fax: +44 (0) 1925 631280
email: euro_sales@hhp.com
Website: www.hhp.com



Codeway Limited
Codeway House, 13 Telford Way
Colchester, Essex CO4 4QP
Tel: 01206 751 300
Fax: 01206 845 618
www.codeway.com